

[REDACTED]

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**From:** Edward Drewry [REDACTED]  
**Sent:** Wednesday, 14 June 2017 5:40 PM  
**To:** Retail Electricity Inquiry  
**Cc:** [REDACTED]  
**Subject:** TRIM: RE: Public feedback Electricity supply & prices inquiry [SEC=UNCLASSIFIED]

[REDACTED]

Hello [REDACTED]

Thanks for the reply however the same applies for both being gas or electricity, each retailer / supplier has a different measurement it would be much easier for the general public to compare suppliers quotes based on a standard format they are all differently. The example "yes" was directed at gas however supply of electrical power is the same.

For electricity

- (1) "Renewable" I can only say as a Solar owner that sends excess power to the grid we treated very poorly on rebates per Kilowatts from retailers.
- (2) The supply cost / service to property chargers are unregulated and I can't understand why so much is being charged in many cases people can (at their own peril) go without gas, electricity and water to save but when the bill comes in the service charge exceeds the cost of the product. There's no justice in this current system.

Respectfully

Eddy

[REDACTED]

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**From:** Edward Drewry [REDACTED]  
**Sent:** Thursday, 8 June 2017 5:35 PM  
**To:** Retail Electricity Inquiry  
**Cc:** [REDACTED]  
**Subject:** Public feedback Electricity supply & prices inquiry

ACCC inquiry into retail electricity supply and pricing Issues Paper 31 May 2017

Feedback request / submission

My name is Edward Drewry

Address [REDACTED]

Email [REDACTED]

Thank you for the opportunity to provide my thoughts in this matter. When looking into the Gas Retailer markets I find it very difficult to decipher there quoted numbers when each one measure their supply differently what I would like to see is apples compared with apples “meaning” that each provider supplies a quote for supply of gas based on a standard structure “Example”

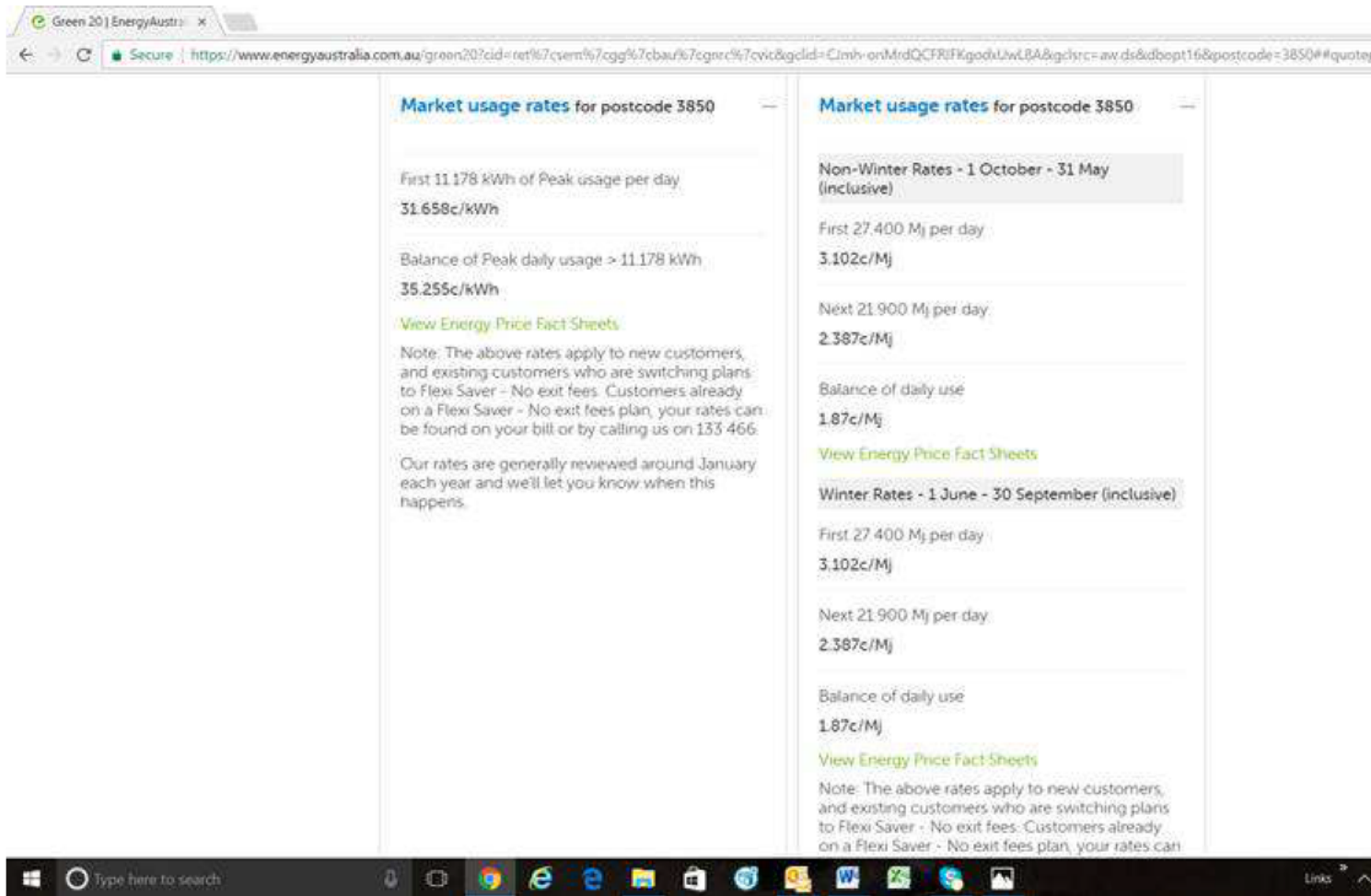
Structure	Non-Winter	Winter
First 25,000 Mj per day	3.102 c/Mj	3.102 c/Mj
Second 20,000 Mj per day	2.387 c/MJ	2.387 c/Mj
Balance of daily usage Mj	1.87 c/Mj	1.87 c/Mj
Supply charge	89.9100 c/day	89.9100 c/day

This way everyone would understand the scale of measures currently they are confusing “see below screen shots”.

Additionally when you visit their web sites to seek a price you have to provide personal details and contact phone number then you get pesky phone calls from them, there should be an area on their web site to say you do not want follow calls from call centre’s “annoying”

When I retired 4 years ago I looked at saving some power costs so I spent hours and hours with a makeshift XL sheet to measure the cost so I could better understand this was a disaster and I gave up, however, I have attached this sheet as an example because it got so complicated I stayed with [REDACTED] as I could not break down all the others to compare apples with apples.

**ENERGY AUSTRALIA**



## AGL Standing Offer Victoria, residential customers, gas

ENERGY CHARGES: Australian Gas Networks Central 1; Patch 7, 19, 30, 31 Gas usage Units GST excl. GST incl. First 1,644 MJ/60 days† c/MJ 2.438 2.6818 Next 1,314 MJ/60 days c/MJ 2.087 2.2957 Balance/60 days c/MJ 1.661 1.8271 Supply charge c/day 73.57 80.927 †The MJ values in a usage column above are bi-monthly consumption thresholds up to which the stated price may apply. Billing period consumption thresholds for the stated price are calculated by dividing the bi-monthly threshold by 60 and multiplying by the number of days in the billing period. Unused amounts for each billing period consumption threshold are not carried forward.

### ORIGIN ENERGY

#### Domestic General

Charges	Exc. GST	Inc. GST
Peak Usage 0-24000	2.1430 c/MJ	2.3573 c/MJ
Peak Usage 24000-72000	1.9290 c/MJ	2.1219 c/MJ

<b>Charges</b>	<b>Exc. GST</b>	<b>Inc. GST</b>
Peak Usage 72000+	1.6840 c/MJ	1.8524 c/MJ
Off Peak Usage 0-24000	2.1430 c/MJ	2.3573 c/MJ
Off Peak Usage 24000-72000	1.9290 c/MJ	2.1219 c/MJ
Off Peak Usage 72000+	1.6840 c/MJ	1.8524 c/MJ
Supply to Property Charge	68.9100 c/day	75.8010 c/day