



Our ref: 51717
Contact officer: Jola D'Arcy
Contact phone: (02) 6243 3041

23 Marcus Clarke Street
Canberra ACT 2601
GPO Box 3131
Canberra ACT 2601
tel: (02) 6243 1111
www.accc.gov.au

15 November 2019

Iain Little
Director of Equivalence, Regulatory Affairs
Corporate Affairs
Telstra Corporation Limited

Email: Iain.Little@team.telstra.com
CC: Matthew.Scott@team.telstra.com

Dear Mr Little

Transitional migration arrangements during Christmas and New Year period 2019-20

I refer to your letter dated 8 November 2019 regarding transitional migration arrangements during the Christmas and New Year period 2019-20 that have been agreed between Telstra and NBN Co.

The ACCC is supportive of the proposed deferred disconnection arrangements, outlined for Disconnection Waves 63, 66 and White Paper 2 – Customnet Spectrum, to minimise disruption of customers' services.

If there is a requirement for Telstra to submit a variation to the Migration Plan to reflect these changes please advise Telstra's proposed timing for the proposed variation.

Jola D'Arcy can be contacted on 02 6243 3041 if you would like to discuss this matter.

Yours sincerely

Robert Wright
General Manager
Insurance and Wireline Markets Branch