

[REDACTED]

From: [REDACTED]
Sent: Tuesday, 2 October 2018 6:36 PM
To: Foreign Exchange and Remittance
Subject: International bank fees

Hello

It is with delight to note people are concerned about this inordinate theft of hard working people. My daughter and I embarked on a gap Year of travel since last year in November 2017. From the beginning we have been gouged for hundreds...close to thousands of dollars in fees as we buy things...even necessities and cash advances in other countries to survive. No matter whether i used credit or debits cards fees remain. I contacted the 3 banks where I hold accounts... [REDACTED]

All of them replied with messages implying it was tough luck...too bad.

We get back to Australia next year in February.

We are not rich by any means. This money comes from my superannuation which resulted from over 30 years teaching but considered worth it for my daughter's legacy and education. I will have little to live on when I return unlike CEOs of banks etc.

I hope this will be actioned. I am more than happy to provide details of all the gouging happening for the year plus the 'too bad so sad' correspondence

Yours sincerely [REDACTED] from Australia

Proud of my country

Disappointed in the inequities allowed

[REDACTED]