

[REDACTED]

From: [REDACTED]
Sent: Tuesday, 2 October 2018 2:09 PM
To: Foreign Exchange and Remittance
Subject: Bank fee for depositing Foreign currency cheque

Good afternoon,

I am writing to explain when I went to my [REDACTED] branch to deposit a US\$8.75 cheque received from an American Bank they said it would cost me a AUD\$25.00 fee to make this deposit.

I am appalled at this. The fee I have been asked to pay would far outweigh the amount I would receive after the exchange from USD to AUD.

I look forward to hearing from you regarding this matter.

Kind regards

[REDACTED]