

Submitted to Supermarkets inquiry issues paper  
Submitted on 2024-03-25 22:49:43

Introduction

What is your name?

Name:

[REDACTED]

What is your email address?

Email:

[REDACTED]

What is the name of your organisation?

Organisation:

[REDACTED]

Are you responding to this survey as:

Consumer or community advocacy group

If other, please specify: :

What is the size of your organisation?

Large business - Over \$250 million annual turnover

Do you wish to publish your submission anonymously?

Yes - please suppress my name and organisation name

Confidential information

Guided submission - Tell us about yourself

Your response:

Please provide some background information about yourself:

These companies need to have Australians leading them

Is there any confidential information you would like to provide in support of your response?

Please provide any confidential background information if applicable here:

[REDACTED]

[REDACTED]

[REDACTED]

Why is this information confidential?

Please provide reason for background confidential reason:

[REDACTED]

Guided submission - Market structure and impact on level of competition

Your response:

Please provide response to question on market structure and impact on level of competition:

The supermarkets have increased the average household costs by 3x the amount in 8years - why?

I know many in Agriculture and no one can reconcile any of the profits they are making but not paying anyone fairly.

Is there any confidential information you would like to provide in support of your response?

Please provide confidential response on market structure if applicable:

N/A

Why is this information confidential?

Please provide reason for confidential response to market structure question:

N/A

### Guided submission - Price and non-price competition

Your response:

Please provide response to price and non-price competition question :

I grew up working in fruit shops, Woolworths, IGA and Action supermarkets and have had friends work at Coles and Aldi. The past 8years Woolworths and Aldi were run by [REDACTED] who have brought there culture into the business. They only care about raising profits for there bonus. They do not care about our countries farmers or the consumers. They all have company credit cards and live life's of luxury while robbing our country of its rights to healthy and cost sustainable food. They have also ruined our children's future and contributed to the significant strain on society with increased youth crime as they no longer support brighter futures as they no longer offer job pathways now that they can't pay bare minimum. The flow on has been thefts in the stores which ultimately push up the price of groceries.

Bring back manned cash registers and help make Australian futures bright again.

I learnt so much about food and business management through my early jobs in supermarkets.

Especially for our neurodivergent children that learn with there hands and verbally.

Not all education can be taught in schools. Early workplace integration helps students get work force ready.

Is there any confidential information you would like to provide in support of your response?

Please provide confidential response to price and non-price question if applicable:

N/A

Why is this information confidential?

Please provide reason to confidential response of price and non-price competition question:

N/A

### Guided submission - Pricing and margins

Your response:

Please provide response to pricing and margin question:

The supermarkets are charging vendors for location and product placements - this in turn drives the cost of products up.

There needs to be audits into large price hikes on products and a review if it varies over 3% which is the average pay increase the normal Australian may receive at work each year.

It's still to high and all businesses need to be held accountable for price gouging

Is there any confidential information you would like to provide in support of your response?

Please provide confidential response to pricing and margin question if applicable:

N/A

Why is this information confidential?

Please provide reason for confidential response to pricing and margin question if applicable:

N/A

### Guided submission - Industry trends

Your response:

Please provide response to Industry trends question:

There is a huge misogynistic culture amongst the senior management across the retail industry.

They aren't in touch with reality and that it is a 2 person income society and people are having to rely on Zip Pay & Afterpay. There is overproduction and such poor planning and forecasting across the industry.

They don't understand the current demographic and are mass producing products no one is consuming.

They need to start recording wasted stock and better plan and forecast. The farmers would much prefer to grow less and be paid fairly then over produce and pay huge salaries to make no profits.

They are destroying the way of life in Australia and not allowing for skilled trades to exist anymore.

When a milking cow factory machine breaks - a farmer could lose 1/3 of the cattle. The rest have to go on medication and the costs are huge.

All because no one can milk a cow anymore.

The bulk of the medibank and Optus data breaches occurred in Australia (lots of bored country kids committing these crimes) because they have grown up with technology as there parents had machines for the farms and they no longer needed to work.

They are doing it to get back at the big companies for what is happening in the country. There is city Australia and Country Australia.

Is there any confidential information you would like to provide in support of your response?

Please provide confidential response to industry trend question if applicable:

N/A

Why is this information confidential?

Please provide reason for confidential response to industry trend question:

N/A

### Guided submission - Barriers to entry and expansion

Your response:

Please provide response to barriers to entry and expansion question:

When I grew up in the 90's we had Bilo, Coles, Action, Woolworths, Supermarket (was in Sunnybank) and heaps of IGA's etc.

Now we have Coles, Aldi and Woolworths.

There is half the amount of butchers, bakeries and fruit shops.

I personally believe all items should go back to glass wear for milk/ drinks etc as plastic consumption in Australia is astronomical.

I can't comprehend how Bali was able to be single use plastic free in under 3yrs but we still aren't even close.

Is there any confidential information you would like to provide in support of your response?

Please provide confidential response to barriers to entry and expansion question if applicable:

N/A

Why is this information confidential?

Please provide reason for confidential response to barriers to entry and expansion question:

N/A

### Guided submission - Consumer experiences

Your response:

Please provide response to consumer experience question:

I love click and collect but the rest of the experience is less than desired.

Issues and frustration with self service. Quality of food is getting worse but costs are going up.

The colour of meat has changed significantly the past 20yrs also - why?

Is there any confidential information you would like to provide in support of your response?

Please provide confidential response to consumer experience question if applicable:

N/A

Why is this information confidential?

Please provide reason for confidential response to consumer experience question:

N/A

### Guided submission - Grocery supply chains

Your response:

Please provide response to grocery supply chain structure question:

All the men [REDACTED] and [REDACTED] are all buddies and plan there bonus structures at BBQ's they have turned our economy into a monopoly game.

They are all gambling alcoholics that support domestic abuse and violating human fairness for financial gains.

Is there any confidential information you would like to provide in support of your response?

Please provide confidential response to grocery supply chain structure question if applicable:

N/A

Why is this information confidential?

Please provide reason for confidentiality response to grocery supply chain structure question:

N/A

### Guided submission - Competition in grocery supply chains

Your response:

Please provide response to competition in grocery supply chain question:

Supermarkets used to care about the consumers the past 5-7yrs [REDACTED]

Is there any confidential information you would like to provide in support of your response?

Please provide confidential response to competition in grocery supply chain question if applicable:

N/A

Why is this information confidential?

Please provide reason for confidential response for competition in grocery supply chain questions:

N/A

## Guided submission - Information on contracting practices

Your response:

Please provide response to information on contracting practices:

They reward toxic masculinity and abusing others.

Is there any confidential information you would like to provide in support of your response?

Please provide confidential response to information on contracting practices question if applicable:

N/A

Why is this information confidential?

Please provide reason for confidential response to information on contracting practices question:

N/A

## Guided submission - Information on other trading arrangements

Your response:

Please provide response to question on information on other trading arrangements:

They are running the profit margins excessively high.

I was financially abused by my [REDACTED] husband and was abused when the average cost of our groceries went up \$90 per week.

They use the rewards system to track items and drive "surge" prices up based on consumption.

Is there any confidential information you would like to provide in support of your response?

Please provide confidential response on other trading arrangements if applicable :

N/A

Why is this information confidential?

Please provide reason for confidential response on other trading arrangements question:

N/A

## Guided submission - Buyer power

Your response:

Please provide response to buyer power question:

Many of us are left with no choice. With modern society many of us are time poor which really limits us to the major grocery stores.

It's destroying small business and impacting all communities.

Is there any confidential information you would like to provide in support of your response?

Please provide confidential response to buyer power questions if applicable:

N/A

Why is this information confidential?

Please provide reason for confidential response to buyer power question:

N/A

## Guided submission - Margins and price transparency in grocery supply chains

Your response:

Please provide response to margins and price transparency in grocery supply chain question:

They are just dictating the terms to everyone. The industry leaders view everyone as assets or commodities.

There is no human element to these leaders they only care about money.

Is there any confidential information you would like to provide in support of your response?

Please provide confidential response to margins and price transparency in grocery supply chain question if applicable:

N/A

Why is this information confidential?

Please provide reason for confidential response to margins and price transparency in grocery supply chains question:

N/A

### Guided submission - Other factors impeding or supporting efficient supply or pricing

Your response:

Please provide response to other factors impeding or supporting efficient supply or pricing question:

N/A

Is there any confidential information you would like to provide in support of your response?

Please provide confidential response to other factors impeding or supporting efficient supply or pricing question if applicable:

N/A

Why is this information confidential?

Please provide reason for confidential response to other factors impeding or supporting efficient supply or pricing question:

N/A

### Written submission - Upload page

Please upload your public written submission in either PDF or Word Doc format.

Upload documents for your public written submission:

No file uploaded

Please upload a confidential version of your written submission, should you wish to do so.

Confidential written submission upload:

No file uploaded