

[REDACTED]

From: chris orwin [REDACTED]
Sent: Thursday, 29 June 2017 2:43 PM
To: Retail Electricity Inquiry
Subject: TRIM: Electricity Enquiry

HP TRIM Record Number: D17/89193

Hello,

As part of the enquiry, could the pay on time discounts be addressed. These so called discounts are essentially incredibly large late payment fees that are well marketed as discounts. Some as large as 40%! Late payment fees are never acceptable at this level and affects the most vulnerable who might struggle to pay on time.

Regards,

Chris ORWIN