

[REDACTED]

From: Cheryl Williams [REDACTED]
Sent: Friday, 25 March 2022 7:28 PM
To: Digital Monitoring
Subject: Digital platform services inquiry 2020-2025

[REDACTED] [REDACTED]

Hi there.....

I was browsing Facebook marketplace and found a sponsored ad for a pink gaming chair advertised for \$30.

I thought it was a great deal and went to purchase it.

Got to the transaction part, the amount was in \$US so the amount changed to \$50 ... something.

After paying via PayPal I was given all the usual receipts and confirmation emails with a delivery date.

Delivery came and went.

I contacted aus post who told me that it was a scam and I will not be receiving my chair.

I followed the advice given to me about contacting my bank.

I kept then getting text messages saying that my parcel was on its way or that it had been delivered to a warehouse and that I needed to click a link to see where it was.

The messages continued for a couple of months even though I was blocking and deleting each message.

Hope this helps.

Cheryl Williams

[REDACTED]