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To: [RMI](#)
Cc: alison.beasley@aph.gov.au
Subject: ACCC Inquiry into Telecommunications in Regional Areas.
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The Chairperson of the ACCC Inquiry and its members,

My name is Bradley Lingard and I reside at [REDACTED] Tinnanbar Qld 4650. I have lived at this address for 2.5 years now and have a good understanding of the town and its people.

It would not be remiss of me to say the most concerning issue in the minds of the townspeople and myself is good, solid, reliable communication platforms for telephone (mobile) and internet services. It is this communication which will and does save lives in regional areas.

I can say from my own experience that I have endured very poor mobile and intermittent wi-fi coverage from my home. The hardest issue is being that I can actually see the communication tower at Poona some 7 kms away.

Until I paid over \$1600 on special internet booster ariels and a Cel -Fi go smart signal Repeater for mobile cover I had next to no reception. I used to have to stand outside in the backyard to get one signal bar of mobile strength. To enjoy email and other streaming wi fi services was next to impossible. It has improved with the new hardware I have installed at great expense to my self but still it fails during peak demand time around school holidays etc. Someone has suggested the band width is not coping with the demand.

I find it hard to understand that in this day and age places like Tinnanbar can not have good solid reception for wifi and mobile services. I know by vehicle we are 37 minutes door to door from Maryborough. Its not exactly out in the middle of no where. Telstra has a large microwave tower and installation in the centre of Tinnanbar but that is to service those that want to retain a land line. It does not support NBN etc. Suggestions have been said that there is only a hand full possibly around 6 mostly elderly residents here that actually use this network mainly as a back up as everyone else is on mobile. Such a waste of resources which could be better spent on providing a more wholistic service.

I know I am only one person but I would imagine my message to you is not the only one out there. I would appreciate it if you could inquire into my concerns and support changes to fix this gap.

Thankyou for your time.

Regards

Bradley Lingard
[REDACTED]