



## Agenda and meeting summary – NBN Regulatory Framework Working Group

Meeting date	2:00pm to 4:00pm, Thursday 18 November 2021
--------------	---

#	Item
1	Attendance and apologies
2	Review of action items from previous meetings
3	Update on quality of service considerations including the reporting of metrics and the supply of operational information to support access seekers
4	Other powers and functions in the SAU
5	Dispute resolution process
6	Working Group forward work program
7	Next meeting

**Next meeting scheduled for: 2:00pm to 4:00pm, Thursday 9 December 2021**

### Meeting summary

The Chair commenced the meeting and welcomed attendees.

Participants provided an update on their current thinking regarding quality of service issues. It was noted that a further paper on reporting commitments will be circulated ahead of the next working group meeting. Participants were also asked to set out how the other quality of service issues could be progressed for discussion in the final regulatory framework working group next month.

A paper was then presented on a possible dispute resolution process. The proposal focused on an independent adjudicator role to provide a low-cost, timely, independent review mechanism for disputes over supply arrangements. It was suggested that this could operate in a similar way to the independent telecommunications adjudicator established under Telstra's Structural Separation Undertaking. There was some discussion around how this process would fit with the current wholesale broadband agreement (WBA) negotiation process and existing dispute resolution provisions in the SAU and WBA. A participant noted that any access arrangements that arose from such a process would need to be offered generally since NBN Co cannot discriminate in favour of only one access seeker. Participants are going to give the proposal further consideration ahead of the next working group meeting.

Participants then discussed other powers and functions that should be included in a revised SAU. Some of the possible powers and functions discussed include a power for the ACCC to set prices for new products; a price review mechanism; product withdrawal provisions; powers to request information and a range of powers and processes that would be required as part of the regulatory reset process. Participants are to consider the matters proposed and whether there are any gaps or adjustments that should be made.

The next working group meeting will be the final one in this series of meetings. That meeting will be used to address outstanding issues and for NBN Co to provide an outline of its proposal.