



20 August 2021

Mr Sean Riordan
General Manager, Communication Markets and Advocacy, Infrastructure Regulation
Australian Competition and Consumer Commission
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Dear Mr Riordan

Minor update to the previously submitted variations to Telstra's Migration Plan August 2021

As the ACCC is aware, we submitted Telstra's proposed variations to our Migration Plan for approval on 13 August 2021. Unfortunately we have subsequently identified the versions of the Migration Plan we provided to the ACCC, did not include a change at Appendix 9 that formally came into effect in September 2020.

For completeness, we are now resubmitting to the ACCC updated copies of Telstra's proposed variation to its Migration Plan in both 'clean' and 'marked-up' formats. We note that the change to Appendix 9 has been inserted as an accepted change to the Migration Plan and therefore is not highlighted as a change within the 'marked-up' version. This treatment is similar to the approach we took in incorporating the changes to the various Required Measure 5s for the disconnection of Special Services, which also formally came into effect under the Migration Plan via a separate process.

The change at Appendix 9 of the Migration Plan relates to the inclusion of an additional Excluded Order Type applicable to the Order Stability Period. This additional order type is for 'Port Changes at the Telstra Exchange', which was introduced in accordance with the process for developing an Order Stability Proposal per clause 13.2 of the Migration Plan. This included undertaking an external consultation that commenced in late July 2020. Following the completion of that consultation in August 2020, we published the Order Stability Proposal on our Wholesale Customer Portal. In parallel, we provided both the ACCC and Wholesale Customers with the requisite notice that this additional order type would form part of our Order Stability Period from 20 Business Days following the date of publishing (i.e. from 22 September 2020).

On the basis this inclusion at Appendix 9 is already an accepted formal change to the Migration Plan, we have not amended our Submission in Support provided to the ACCC on 13 August 2021.



Please contact Peter Walsh (peter.walsh.2@team.telstra.com) if you have any questions in relation to this matter.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Iain Little'.

Iain Little
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