

Attachment 2

Telstra's public statement in Respect of a Minor Variation to the Migration Plan

4 September 2014

As part of the rollout of the NBN, unless an exception applies, Telstra is required to disconnect active services at premises in a rollout region 18 months after NBN Co has declared the rollout region 'ready for service'. The first disconnection date was 23 May this year.

In the lead up to disconnection, Telstra and NBN Co continue to work collaboratively to assist end users in their transition to fibre. Part of that collaboration involves the provision by Telstra to NBN Co of quarterly reports setting out information about premises in rollout regions that have been declared 'ready for service'.

These quarterly reports are described in more detail in Schedule 8 of Telstra's Migration Plan. These quarterly reports do not specify if there are any active services being provided to a premises in the rollout region that will be disconnected by Telstra on the Disconnection Date, nor, in NBN Co's view, do these reports provide information about premises as frequently as NBN Co requires in order to prioritise communications to end users about their impending Disconnection Date.

To facilitate a smoother migration and disconnection process, NBN Co has requested Telstra to provide an additional monthly report for each rollout region with a disconnection date within the following six months from the date of the report (and, in the case of those rollout regions with disconnection dates on or before 23 October 2014 (**first 31 FSAMs**), for the period during which managed disconnection applies to those rollout regions after their Disconnection Dates). The monthly reports will set out information about the active copper and HFC services (and interim fibre and interim wireless services) provided to the premises in those rollout regions which will be similar to a subset of the data that is currently provided to Telstra Wholesale Customers under the Migration Plan. The monthly reports will not include details of any services provided to end users by Telstra Wholesale Customers, unless the relevant Wholesale Customer has consented to the disclosure.

In respect of services provided by Telstra to its retail customers located at premises in the first 31 FSAMs only, the monthly reports will also include the name(s) in Telstra's systems associated with that retail service, such as the customer account holder, the legal lessee of the Carriage Service or the designated customer contact.

NBN Co considers that the provision of these monthly reports will assist NBN Co in meeting its public information campaign commitments, which in turn will benefit end users by ensuring they are provided with timely information about upcoming disconnection of their active services, and migration to the NBN.

The provision of these monthly reports requires a minor variation to Telstra's Migration Plan, which will be submitted to the ACCC in due course.