

Erratum to twelfth Measuring Broadband Australia report

On 21 April 2021, the ACCC made a correction to an error in the twelfth Measuring Broadband Australia report, originally published on 29 March 2021. The error occurred because four broadband performance measuring devices, called Whiteboxes, were allocated to services that couldn't be correctly validated. The updated figures now exclude data from these four units.

The impact of the correction to download speeds by retail service providers is shown below. We have updated the summary data on data.gov.au to reflect the adjustment.

Changes to average download speed by RSP results, including underperforming services						
	Busy Hours			All Hours		
	Previous average download speed	Updated average download speed	Difference	Previous average download speed	Updated average download speed	Difference
Aussie Broadband	96.1%	96.3%	0.2%	97.0%	96.9%	-0.1%
Dodo & iPrimus	85.0%	85.0%	0.0%	86.1%	86.1%	0.0%
Exetel	89.9%	89.9%	0.0%	90.4%	90.4%	0.0%
iiNet	96.5%	95.7%	-0.8%	97.1%	96.4%	-0.7%
MyRepublic	95.7%	95.7%	0.0%	97.0%	97.0%	0.0%
Optus	98.7%	98.7%	0.0%	99.4%	99.4%	0.0%
Superloop	95.3%	95.3%	0.0%	96.4%	96.4%	0.0%
Telstra	97.1%	97.1%	0.0%	98.2%	98.2%	0.0%
TPG	98.9%	98.7%	-0.2%	99.5%	99.4%	-0.1%
Vodafone	93.7%	93.7%	0.0%	94.5%	94.5%	0.0%