

12 October 2012

Mr Sean Riordan
General Manager, Industry Structure & Compliance
Communications Group
Australian Competition and Consumer Commission
Level 35, The Tower
360 Elizabeth Street
Melbourne Vic 3000
Email: sean.riordan@acc.gov.au

Copy To: Ed Seymour, ACCC
Ed.seymour@acc.gov.au

Dear Mr Riordan,

Progress on Required Measures

Telstra thanks you for the opportunity to walk through each of the Required Measures it has submitted with the ACCC.

In response to your feedback, Telstra has decided to make changes to several of the Required Measures and their accompanying submissions to address and/or clarify matters raised by the ACCC. Where Telstra proposes to make changes to a Required Measure, it will withdraw the existing Required Measure and replace it with the updated version. We set out below the anticipated timeframe for re-filing the relevant materials with the ACCC.

Required Measure	Next Steps	Anticipated Timing
RM 1(a): Wholesale Customer Consents to Pull Through	Telstra will provide the Commission with further information in relation to questions raised.	COB Wednesday, 17 October
RM1(b): Notification to Wholesale Customers of Pull Through Exception Events	An extension has been granted by the ACCC until 31 October. Telstra is currently engaged with NBN Co, and will commence consultation with Wholesale Customers as soon as it can.	Telstra may need additional time beyond 31 October to file this Required Measure to allow two weeks consultation with TW customers, once Telstra is able to commence this process.
RM 2 and 3: Managed Disconnection	Telstra is making some changes to the Required Measures and supporting submission in response to ACCC feedback.	File revised Required Measures and supporting submission by COB Friday, 19 October
RM 4: Building	Telstra is making some changes to the Required Measure and	File revised Required Measure and supporting

Copper Paths for special services after being permanently disconnected	supporting submission in response to ACCC feedback.	submission with the ACCC by COB Wednesday, 17 October.
RM6: NBN Co Information Security Plan	Telstra is making some changes to the Required Measure and supporting submission in response to ACCC feedback.	File revised Required Measure with the ACCC by COB Tuesday, 16 October.

Please contact Christine Williams with any questions in relation to this matter.

Yours sincerely



Jane van Beelen
Executive Director – Regulatory Affairs
Corporate Affairs
jane.vanbeelen@team.telstra.com