

16 May 2016

Mr Sean Riordan
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Australian Competition and Consumer Commission
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Mandatory disconnection of remaining Premises In the First 31 FSAMs

Dear Mr Riordan

I am writing in relation to Premises which have telecommunications services that remain connected to Telstra's network and which were eligible for disconnection within the First 31 FSAMs. These Premises had Disconnection Dates between 23 May and 23 October 2014.

We are now nearly two years past the first Disconnection Date for Premises within these FSAMs, and note that a small number of active services which were eligible for disconnection still remain on our network, due to several extensions of time being granted before their mandatory disconnection. These extensions were provided in consideration of these services being the first to migrate to the NBN, while customer migration processes were still being embedded.

In consultation with nbn, we confirm that we have now agreed to implement a Final Disconnection Date of 30 June 2016 for the few remaining services within these first 31 FSAMs. We will therefore disconnect any remaining eligible services commencing from 1 July 2016, and these will be completed by 8 July 2016.

Telstra Wholesale has advised affected wholesale customers of this approach, so that any action required to be taken in relation to these end-users can occur well before the Final Disconnection Date.

In the meantime, please do not hesitate to contact Christine Williams on (07) 3455 3112 if you would like to discuss this matter.

Yours sincerely



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