

21 September 2016

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Dear Ms Ross

### **Fibre to the Building Premises**

I refer to Telstra's letter dated 22 February 2016 regarding an extension to the date from which Telstra will commence the mandatory disconnection of some Fibre-to-the-Building (FTTB) Premises. The extension applies to those Premises which were previously proposed to be made serviceable using the Fibre-to-the-Premises (FTTP) access technology and where nbn co. had notified Telstra of the change of access technology prior to disconnection, and the Disconnection Date (DD) for the Premises was on or before 9 September 2016. The DD for these FTTB Premises was extended to 23 September 2016. This extension is set out in clause 15.6 of Telstra's Migration Plan (incorporating amendments to 20 July 2016) (**Migration Plan**).

I am now writing to advise you that nbn co. has informed us that some of the FTTB Premises which qualified for the extension of time were still classified as not NBN serviceable three months before their relevant DD.

As the DD for these services is currently 23 September 2016, they fall in a Service Continuity Region with a DD between 1 February 2016 and 31 October 2016.

In accordance with clause 15.7 of the Migration Plan, and in order to promote service continuity for affected customers, Telstra will not commence managed disconnection of these

FTTB Premises until 150 Business Days after the relevant DD, being 23 September 2016.  
This means that Telstra will commence managed disconnection of these services on 8 May 2017.

Please do not hesitate to contact Christine Williams on (07) 3455 3112 if you would like to discuss our approach to this issue.

Yours sincerely,



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