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Australian Competition & Consumer Commission

16 July 2013

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Ms Jane van Beelen Executive Director Regulatory Affairs Telstra Corporation Limited Level 11, 400 George St SYDNEY NSW 2000

By email:Jane.vanBeelen@team.telstra.comcc:Christine.E.Williams@team.telstra.com

Dear Ms van Beelen

ACCC approval of Telstra's Rectification Proposal—ADSL profiles

I refer to your letter of 13 May 2013 enclosing a Rectification Proposal submitted pursuant to Schedule 11 of Telstra's Structural Separation Undertaking (SSU).

The Rectification Proposal relates to a possible breach of the overarching equivalence commitment in clause 9(a) of the SSU regarding the availability of ADSL profiles. Specifically, two new ADSL profiles were made available to Telstra retail, but were not made available to wholesale customers.

I am writing to advise that the ACCC has decided to accept the Rectification Proposal. Accordingly, Telstra must now implement the Rectification Proposal according to its terms.

I note that Telstra has advised the ACCC that the confirmed date for the system change which will allow wholesale customers with compatible ADSL service to apply the two new ADSL profile is 30 September 2013. The ACCC would encourage Telstra to make every effort to bring this date forward if possible and to notify the ACCC of any subsequent change.

A copy of this letter will be published on the ACCC website.

Yours sincerely

Richard Home Acting Group General Manager Communications Group