

Our ref: 55983
Contact officer: Ed Seymour
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**Australian
Competition &
Consumer
Commission**

25 September 2015

Ms Jane van Beelen
Executive Director
Regulatory Affairs
Telstra Corporation Limited

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By email: jane.vanbeelen@team.telstra.com
Copy: Christine.E.Williams@team.telstra.com

Dear Ms van Beelen

Migration Plan – Transitional arrangements for fire alarm and lift phones

I am writing to advise that the Australian Competition and Consumer Commission (ACCC) has resolved not to take action under Telstra's Migration Plan that would prevent Telstra from implementing its proposed transitional arrangements for fire alarm and lift phone services.

Presently, Telstra's Migration Plan postpones the managed disconnection of registered fire alarm and lift phone services with a disconnection date in 2015 (including those without an in-train order) by an additional 120 business days. Under the proposed transitional arrangements agreed between Telstra and NBN Co, if a fire alarm or lift phone service has been registered with NBN Co by 25 business days after the relevant disconnection date, and notification is provided to Telstra by NBN Co, then it will not be subject to managed disconnection until 1 July 2017.

The ACCC is supportive of migration arrangements that provide greater flexibility in dealing with 'hard to migrate' premises. We therefore welcome Telstra's agreement to this modified approach, which will mitigate the current risk that some fire alarm and lift phone services may be mandatorily disconnected before the relevant service providers have developed products compatible with NBN delivered services.

We understand that Telstra is still working with NBN Co on how managed disconnection will proceed for fire alarm and lift phone services after 1 July 2017, but will advise us once these details have been finalised.

The ACCC expects Telstra to submit a formal variation to the Migration Plan to reflect these and, if necessary, other revised arrangements upon completion of Telstra's current review of the in-train order disconnection arrangements.

If you would like to discuss this matter, please contact Ed Seymour on (03) 9290 1886.

Yours sincerely

A handwritten signature in black ink that reads "Ed Seymour".

Sean Riordan
General Manager Industry Structure and Compliance
Infrastructure Regulation Division

