

16 February 2016

Mr Sean Riordan  
General Manager  
Industry Structure and Compliance Branch  
Australian Competition and Consumer Commission  
Level 35, The Tower  
360 Elizabeth Street  
MELBOURNE VIC 3000  
**By email:** sean.riordan@accc.com

Dear Mr Riordan

### Implementation of the cease sale requirements to Frustrated Premises

Under clause 17.1(c) of the Migration Plan, Telstra is required to notify the Commission and NBN Co of the date from which it reasonably considers it will be able to implement cease sale in respect of premises that are identified by NBN Co as Frustrated Premises.

We advise that we anticipate being able to implement cease sale for NBN Co identified Frustrated Premises from **1 July 2016**. This follows clarification from NBN Co on how Frustrated Premises will be identified and communicated.

Our ability to meet the 1 July 2016 timeframe is dependent upon the successful implementation of certain IT systems changes prior to that date. While we do not anticipate any issues with meeting the 1 July timeframe, we will advise you if there is any slippage which will impact the commencement date.

In respect of clause 17.1(b) of the Migration Plan, we confirm that we will apply existing processes in determining whether to supply a new standard telephone service in fulfillment of a Universal Service Obligation requirement, once the process to initially apply the cease sale restriction in our systems to Frustrated Premises has been implemented.

If you have any further questions, please do not hesitate to contact Christine Williams on (07) 3455 3112.

Yours sincerely



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