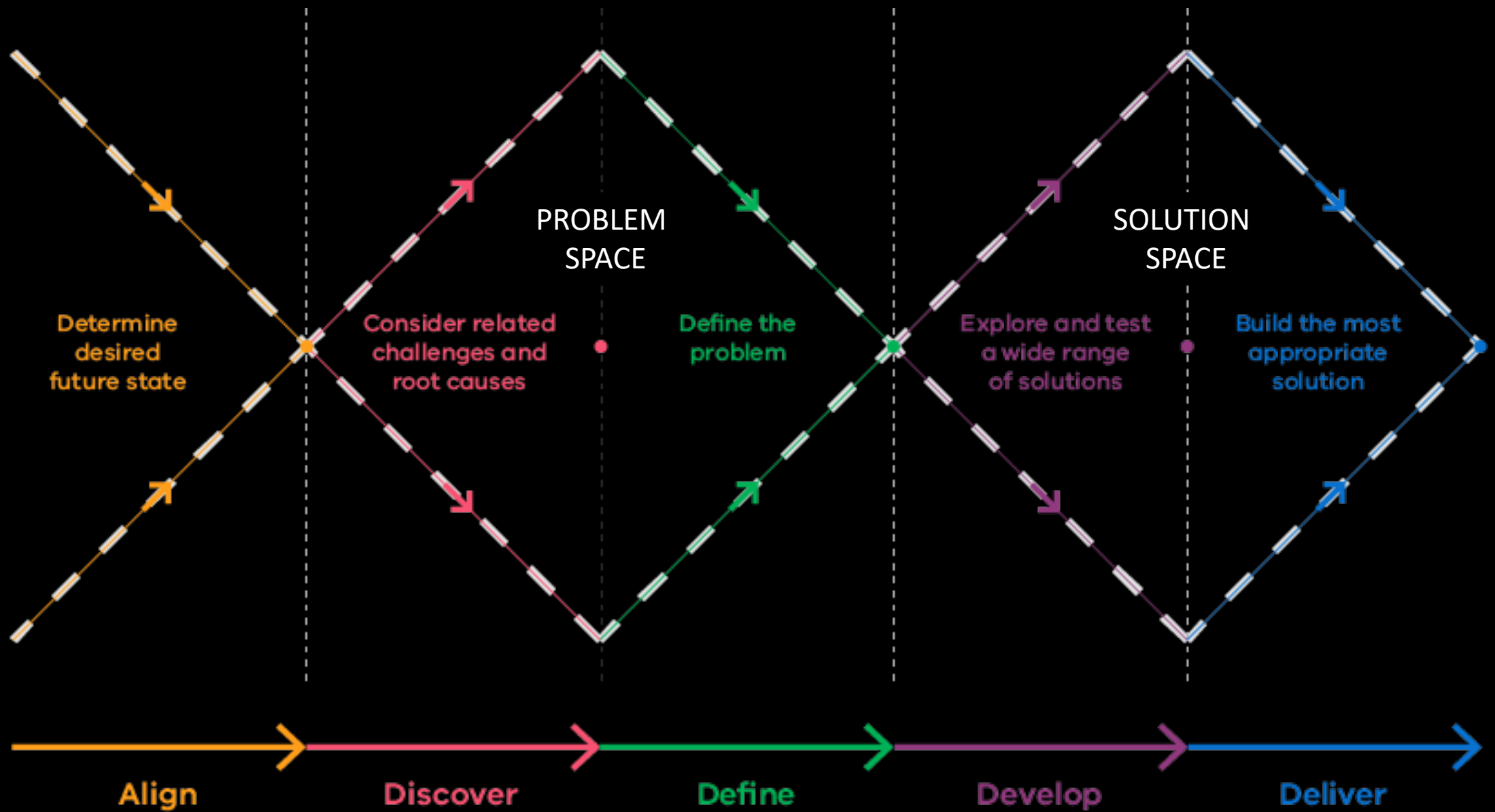


Response to Royal Commission into Family Violence

How HCD was used to design better outcomes.

The Royal Commission

- The Royal Commission was established in 2015, and its purpose was to investigate the issue of family violence within the state.
 - Examine the underlying causes of family violence in Victoria.
 - Assess the effectiveness of current policies, programs, and services in addressing family violence.
 - Make recommendations for systemic improvements to prevent and respond to family violence effectively.
- There were a number of recommendations that related to technology, today I will focus on 2.
 - Improved information sharing.
 - Establishment of a Centralized information point.



Aligning and Defining the problem

Recommendation 007:

The Victorian Government establish a secure Central Information Point. Led by Victoria Police, it should consist of a co-located multi-disciplinary team with representatives from Victoria Police, the courts (registry staff), the Department of Health and Human Services and the Department of Justice and Regulation (Corrections Victoria) who are authorised to obtain information from their respective databases. A summary of this information should be available to the Risk Assessment and Management Panels, the recommended Support and Safety Hubs, the 24-hour crisis telephone service Safe Steps and the Men's Referral Service to permit effective assessment and management of risk in individual cases.

**Right Information, to the
right People, In the right Time**

Ideation and Solution Definition



Playbook

