

21 May 2012

Mr Michael Cosgrave
Group General Manager
Communications Group
Australian Competition and Consumer Commission
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Copy to:

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Australian Competition and Consumer Commission
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Dear Mr Cosgrave

**Structural Separation Undertaking
Implementation of Schedule 3 paragraph 5 Metric 15**

Telstra is pleased to advise that it has implemented the commitment in Schedule 3, paragraph 5, Metric 15 of its Structural Separation Undertaking, as varied by the extension of time granted by the ACCC in its letter of 30 March 2012. That is, since 6 May 2012, Telstra has offered Wholesale Customers the ability to seek appointments for in-use ULLS individual cutovers in a Band 1 or Band 2 Exchange that are three Clear Working Days after the date the request for cutover is received.

Please contact Christine Williams, by email to christine.e.williams@team.telstra.com or by telephone on (07) 3455 3112, with any questions in relation to this matter.

Yours sincerely,



Jane van Beelen
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