

20 July 2012

Mr Michael Cosgrave
Group General Manager
Communications Group
Australian Competition and Consumer Commission
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Dear Mr Cosgrave

Re: Required Measures 1(b) and 6 under the Migration Plan

I refer to the conversation on Tuesday and earlier today between Ed Seymour and Christine Williams, regarding progress in the development of Required Measures 1(b) (Notification of Pull Through Exception Events) and 6 (Information Security Plan for NBN Co Migration Information).

Telstra is awaiting advice from NBN Co in relation to Required Measure 1(b). While Telstra could proceed to consult with TW customers without that advice, the operation of this Required Measure is impacted by the process NBN Co will adopt in pull-through. For this reason, we believe it is ideal if NBN Co's input can be obtained before consulting with TW customers. Telstra therefore proposes to amend its Work Plan to allow consultation with TW customers to commence at a later date than what is currently provided for in the Work Plan. Telstra will provide an update on the likely timing of this consultation in the near future.

In relation to Required Measure 6, Telstra remains in discussions with NBN Co on the draft Required Measure, and requires additional time to respond to and discuss issues raised by NBN Co. Accordingly, we propose to amend the Work Plan to allow until mid August to file this Required Measure with the Commission.

Could you please confirm that these timeframes are acceptable to the Commission.

Please contact Christine Williams if you wish to discuss this matter further.

Yours sincerely



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