

compliance index

requirements for annual reports

	iii	letter of transmittal
aids to access	v	table of contents
	161–162	contact officers
	161	internet addresses
	81, 163	glossary and abbreviations
	165	index
overview	3	review
	10–14	role and functions
	9	organisation structure
	18	outcome and output structure
report on performance	20	review of performance against outputs contribution to outcome
	26–106	narrative and analysis of performance
	25	summary resource table
management and accountability	108	financial performance
	109	corporate governance
	111	managing fraud and risk
	111	decision making structure
	112	service charter
	112	external scrutiny
	112	human resources
	112	assessment of effectiveness in managing and developing human resources to achieve objectives
	114	statistics on staffing
	112	certified agreements and AWAs
	112	performance pay
	112	purchasing
	112, 113	consultancy services
	113	competitive tendering and contracting
	112	Commonwealth disability strategy
	112	occupational health and safety
	156	freedom of information
	113	advertising and market research
	112	ecologically sustainable development and environmental performance
financial management	117	