

SOCAP together with the QLD Office of Fair Trading, ICPEN and the ACCC invites you to attend a joint conference:

Consumer Protection in a Global Economy – Opportunities and Challenges



Conference objectives

The Conference will provide a unique opportunity to hear from leading international consumer protection practitioners on key issues facing consumers, businesses and regulators in a global economy. The panel discussions will focus on the initiatives and strategies being considered to enhance consumer confidence in a dynamic market environment.

Discussions at the Forum will consider the interface between consumer needs and expectations, the evolving role of consumer affairs agencies and business needs and responses in working together to strengthen consumer confidence.

Keynote speaker

Mr Mozelle Thompson, Commissioner of the United States Federal Trade Commission, and current chair of the OECD Committee on Consumer Policy, will open the conference and provide a valuable insight into the key challenges to improving consumer confidence in a global marketplace.

Who should attend?

The forum will be of particular relevance to fair trading and regulatory agency officials, businesses, consumer associations, legal professionals and academics.

Program topics

- Current Issues and Emerging Challenges In Global Consumer Protection
- Regulatory Responses To Consumer Protection Issues – Recent Approaches And Future Challenges
- The Way Forward – Building Consumer Confidence

Speakers include

- **Sitesh Bhojani** – Commissioner, Australian Competition and Consumer Commission (ACCC) President, International Consumer Protection and Enforcement Network (ICPEN)
- **Caroline Banks** – Director of Consumer Regulation Enforcement Division, Office of Fair Trading (OFT) – United Kingdom
- **Ian Edwards** – Deputy Branch Director, Consumer Regulation Enforcement Division Office of Fair Trading (OFT) – United Kingdom
- **Guido Sutter** – Deputy Head, Legal Affairs Division State Secretariat for Economic Affairs (SECO) – Switzerland
- **Raymond Pierce** – Deputy Commissioner of Competition, Fair Business Practices Branch, Competition Bureau – Canada
- **Deb Battel** – Director, Fair Trading Branch New Zealand Commerce Commission (NZCC)
- **Plus Australian business leaders**

Conference details

Monday 31 March 2003

10 am – 5 pm

BRISBANE CONVENTION AND EXHIBITION CENTRE

**Cnr. Merivale & Glenelg Streets
South Bank, BRISBANE**

COST: \$195 per person

Group bookings special rate \$150 pp for 3 or more attendees from the same organisation

Registration

Simply complete and fax back the registration form attached by cob **Monday 24 March** – one form per person.

PLEASE NOTE: Places are strictly limited.

FAX-BACK REGISTRATION 03 9650 6630

Consumer Protection in a Global Economy – Opportunities and Challenges

31 March 2003 – Brisbane Convention and Exhibition Centre



Personal details

Organisation: _____

Attendees name: _____

Current position: _____

Phone: _____

Fax: _____

Email address: _____

Tax invoice to be sent to:

Name: _____

Title: _____

Address: _____

Payment details (Please choose one option)

- ☐ I enclose my cheque/company purchase order payable to SOCAP for
Mail to: SOCAP, 5th Floor, 167-171 Collins Street, Melbourne Vic 3000 \$ _____
- ☐ Funds deposited directly to the SOCAP Bank Account
BSB: 033 157 Account: 175184 for the amount of \$ _____
- ☐ Please charge my ☐ Bankcard ☐ Mastercard ☐ Visa ☐ Amex ☐ Diners Card
for the amount of \$ _____

Card number: _____ Expiry date: _____ / _____

Cardholder's name: (PLEASE PRINT) _____ Signature: _____

Fax back: 03 9650 6630 by 24 March 2003 Enquiries: Phone 03 9650 6005